

Dynabook Reliability Guarantee Refund Claim

Once your laptop has been repaired, please fill out this form and send it to the Dynabook Support Centre (laptop-support-uk@cco.emea.dynabook.com) together with the following documents:

- Product registration certificate
- Proof of purchase
- Proof of repair (if existing)

Personal Details

First name	
Last name	
Address	
City/Town	
Postcode	
Country	
Company	
E-mail address	
Phone number	

Repaired Laptop Details

Serial number	
Country of purchase	

In accordance with the Terms and Conditions of the Reliability Guarantee promotion, I hereby confirm that a defect in compliance with the promotion Terms and Conditions has occurred and that the laptop has been repaired:

Repair date	
Service provider	

Furthermore, the following criteria have been met:

1. *The product was registered within 30 days of purchase and the registration confirmation will be submitted together with this form.*
2. *The Reliability Guarantee is still valid.*
3. *The proof of purchase will be submitted together with this form.*
4. *The proof of repair (if existing) will be submitted with this form.*
5. *I am the property owner of the laptop stated above.*

I confirm that I have read the Reliability Guarantee Terms and Conditions.

Bank Details

Please transfer the purchase price as stated on the proof of purchase to the following bank account:

Amount	
Account holder	
Bank Code/BIC/SWIFT	
Account number/IBAN	

Date

Signature

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